



CHARLOTTE.

Charlotte Department of Transportation Fast Facts

The Charlotte Department of Transportation (CDOT) consists of five core service areas that maintain, operate and develop a multi-modal transportation system that serves an area of 303 square miles and consists of nearly 2,400 centerline miles of streets, over 700 signalized intersections, 140,000 traffic control signs and approximately 1,600 linear miles of sidewalk. CDOT maintains most residential streets, collectors and some thoroughfares. The remaining interstates and thoroughfares are maintained by the North Carolina Department of Transportation.

BUDGET

\$45,192,565

NUMBER OF EMPLOYEES

432

CUSTOMER SERVICE INFORMATION

NUMBER OF CUSTOMERS

All Charlotte residents (731,424)

PROGRAMS FOR CUSTOMERS

Park It provides more than 1,000 on-street, short-term parking spaces throughout the Center City.

CDOT's plan is to complete 150 miles of bikeway facilities with the city by 2015 and an additional 350 miles by 2030.

ONLINE ENHANCEMENTS FOR CUSTOMERS OR OTHER CONVENIENCES

Light Up the Dark is an online or 311 service to enable customers to report street lights that are not working. The service request is automatically sent to Duke Energy to repair.

CDOT provides online forms to enable customers to report a number of issues, such as broken parking meters or make requests for new sidewalks, pot hole repairs or speed limit reductions.

SERVICES DELIVERED

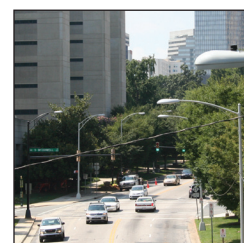
CDOT Maintenance oversees 2,400 miles of city streets ensuring that streets, drainage structures and sidewalks are in safe condition. The division conducts street repairs, resurfacing, minor street construction, sidewalk repair and storm drainage maintenance.

CDOT Traffic Control offers 24-hour service to install, operate and maintain traffic signals at over 700 intersections and services signs and pavement markings.

CDOT Transportation Planning & Capital Improvements Management prepares for the City's future growth and supports regional planning efforts by providing services for Mecklenburg Union Metropolitan Planning Organization (MUMPO).

CDOT Land Development Regulations and Right-of-Way Management reviews and monitors development activity that impacts traffic conditions.

CDOT Transportation Safety and Neighborhood Services collects and analyzes vehicle crash data and assists the Charlotte Mecklenburg Police Department with targeted enforcement strategies.



Corporate Communications & Marketing
600 East Fourth Street
Charlotte, NC 28202
704-336-2396

www.charlotteNC.gov



Charlotte Department of Transportation Fast Facts

AWARDS AND RECOGNITION

Charlotte Receives Bronze Designation - Walk Friendly Community – April 2011: The Pedestrian and Bicycle Information Center designated Charlotte as a Walk Friendly Community, recognizing the community's focus on improving safety, mobility, access and comfort.

ULI Chooses Charlotte for Daniel Rose Fellowship – 2011: The Urban Land Institute Daniel Rose Center for Public Leadership in Land Use chose Charlotte among three other cities to participate in fellowships for the center in 2011.

Charlotte Hosts National Smart Growth Conference – February 2011: The City of Charlotte hosted the 10th Annual New Partners for Smart Growth: Building Safe, Healthy and Livable Communities.